

**From:** Baird, William  
**To:** [Randal\\_Bowman@ios.doi.gov](mailto:Randal_Bowman@ios.doi.gov)  
**Subject:** RE: Assistance in Managing/Analyzing Public Comments Received on the 5-11-2017 Notice on DOI's Review of Certain National Monuments  
**Date:** Friday, June 16, 2017 3:56:33 PM

---

Thanks for your quick reply, Mr. Bowman. May I ask what other system you have in place that is working well? If we can be of any assistance as you get deeper into your analysis, please do not hesitate to let me know. We would be happy to help!

Thanks again and take care,

Will

**Will Baird, PMP** | Vice President, Rulemaking Support Services | +1.703.218.2632 direct | [William.Baird@icf.com](mailto:William.Baird@icf.com) | [icf.com](http://icf.com)  
ICF | 9300 Lee Highway, Fairfax VA 22031 USA | +1.703.855.1911 mobile  
[Learn how ICF makes big things possible for its clients.](#)

**From:** Bowman, Randal [mailto:[randal\\_bowman@ios.doi.gov](mailto:randal_bowman@ios.doi.gov)]  
**Sent:** Friday, June 16, 2017 4:52 PM  
**To:** Baird, William <[William.Baird@icf.com](mailto:William.Baird@icf.com)>  
**Subject:** Re: Assistance in Managing/Analyzing Public Comments Received on the 5-11-2017 Notice on DOI's Review of Certain National Monuments

Thank you, but we already have a contract for different system for the duration of our effort, which is working well for us.

On Fri, Jun 16, 2017 at 4:49 PM, Baird, William <[William.Baird@icf.com](mailto:William.Baird@icf.com)> wrote:

Mr. Bowman –

My name is Will Baird from ICF Incorporated, and I direct ICF's efforts to help Federal agencies analyze high volumes of public comments received on their *Federal Register* notices. I noticed that the 5-11-2017 notice regarding DOI's review of certain National Monuments designated or expanded since 1996 has received an extraordinary amount of public feedback – **over 167,000 submissions to date** – nearly all of which have been individually posted on [regulations.gov](http://regulations.gov). Is this an instance in which you and your colleagues might need assistance to analyze, sort, and summarize this high volume of comments?

ICF has been providing public comment processing and analysis support to Federal agencies for over 30 years. Our rulemaking process experts and public comment specialists, using our proven CommentWorks® software, have supported more than 30 federal agencies (including DOI, DHS, DOD, DOE, DOJ, DOL, DOT, EPA, HHS, HUD, USDA, and others) on more than 500 high-volume projects involving the analysis of millions of comments. We offer senior staff who have dedicated their careers to solving the challenge of compiling, managing, analyzing, and summarizing public comments. We also offer CommentWorks®,

a powerful and flexible Web-based system developed and maintained exclusively by ICF that enables smooth and efficient execution of the comment analysis process. In 2015, for example, Federal agencies relied on ICF and our CommentWorks tool to analyze 20% of all of the public comments posted to [regulations.gov](http://www.regulations.gov) across all Federal dockets. As part of this support, ICF has analyzed some of the largest volumes of public feedback in the past few years, including dockets for DOI/BOEM and others that received between 100,000 and more than 1 million comments – similar to your docket. More about ICF’s public comment experience can be found at <http://www.icfi.com/services/strategy-policy-analysis-regulatory-development>.

*We would be happy to meet with you at your convenience to share some of our best practices and tips/experience in efficiently dealing with such high volumes of public feedback for other agencies, in the hope that this might be of value to you and your staff.* As part of such a meeting, we could also describe ICF’s public comment support services and show what our CommentWorks analysis software can do. **Would such a meeting be helpful to you?** Please let us know.

If you have any questions about ICF or want to discuss this further, please don’t hesitate to contact me at 703-218-2632 or [William.Baird@icf.com](mailto:William.Baird@icf.com).

Thanks and take care,

Will Baird

**Will Baird, PMP** | Vice President, Rulemaking Support Services | +1.703.218.2632 direct | [William.Baird@icf.com](mailto:William.Baird@icf.com) | [icf.com](http://icf.com)  
**ICF** | 9300 Lee Highway, Fairfax VA 22031 USA | +1.703.855.1911 mobile  
[Learn how ICF makes big things possible for its clients.](#)